

## **ARIZONA LONG TERM CARE PROGRAM**

AHCCCS will issue a Request for Proposal for its Arizona Elderly and Physically Disabled long-term care program on or about February 6, 2006.

The Arizona Long Term Care System (ALTCS) offers an array of services including: acute medical, nursing facility, behavioral health, in-home, assisted living facility and case management services to residents of Arizona in need of ongoing services at a nursing facility level of care. ALTCS is unique in that all covered services are integrated into a single delivery package, coordinated by a Managed Care Organization (MCO)(often referred to as a Program Contractor). In addition to services covered by the ALTCS program, members are assisted by the MCO in coordinating their Medicare and other available benefits. ALTCS services are provided in the 15 Arizona counties, either directly or indirectly, by Program Contractors under contract with AHCCCS.

The guiding principles and tenets the ALTCS program is based on are:

◆ *Member-centered case management*

The member is the primary focus of the ALTCS program. The member, and family/significant others, as appropriate, are active participants in the planning for and the evaluation of services provided to them.

◆ *Consistency of services*

Services are mutually selected to assist the member in attaining his/her goals(s) for achieving or maintaining their highest level of self-sufficiency.

◆ *Accessibility of network*

Access to services is maximized when they are developed to meet the needs of the members. Service networks are developed with the Managed Care Organization's knowledge that a member's needs are not limited to normal business hours.

◆ *Most Integrated Setting*

Members are to be maintained in the most integrated setting. To that end, members are afforded choice in remaining in their own home or choosing an alternative residential setting versus entering into a nursing facility.

◆ *Collaboration with stakeholders*

Resources should be aligned with identified member needs and preferences. Efforts are made to include members/families, service providers and related community resources, to assess and review the change of the service spectrum. Changes to the service system are planned, implemented and evaluated for continuous improvement.

Information related to the RFP will be available at this website location. However, while AHCCCS strives to provide potential offerors with as much advance information as possible concerning this solicitation, such information is not to be relied upon as the official stance of AHCCCS. Only that which is published in the Request for Proposal document, and any subsequent Solicitation Amendments, is the official stance of AHCCCS and shall be incorporated into any resultant contract